

IQAX

IQAX eBL

Quick Start Guide



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PART 1

Account Registration and Activation



Account Registration and Activation



1 Fill in registration form

To create your IQAX eBL account, you can either

1) Fill in the form via your Carrier website or

2) Directly fill the form via this link :
<https://ebl.shrd.iqax.com/#/registration/external>

2 Receive activation email

3 Activate account & Set up Password

4 Access IQAX eBL platform

The screenshot shows the 'Sign up for IQAX eBL' registration form. It is titled 'Registration Form 1' and is divided into several sections:

- Company Information:** Includes fields for 'Full Company Name In English', 'Company Name In Local Language', and 'Full Company Name In Local Language (optional)'.
- Registered Address:** Includes dropdown menus for 'Country' and 'State/ Province (optional)', and text boxes for 'County/ District (optional)', 'City (optional)', and 'Postal/ Zip Code (optional)'. It also has fields for 'Street Address' and 'Street Address Line 2 (optional)'.
- Entity ID:** Includes a dropdown for 'Type of Entity ID' and a text box for 'Entity ID'.
- Contact Number:** Includes text boxes for 'Country Code', 'Area Code', 'Phone Number', and 'Extension'.
- Company Naming:** A section titled 'We, the Company, expect that we will be named as:' with radio buttons for 'The shipper, the consignee, the notifying party or the forwarder on an IQAX eBL' (selected) and 'None of above'.
- Carrier Selection:** A section titled 'We, the Company, want to enable IQAX eBL for below Carrier(s):' with a dropdown for 'Carrier' and a text box for 'Historical BL (optional)' with a plus sign.
- Setting Up of the Company's Admin Account:** Includes a 'Copy from previous form' button and a note: 'You could copy the same user list from previous registration form.' Below this is a section for 'User Account 1' with a 'User Role' field.

Tip You may create multiple accounts for different entities or multiple users within the same entity.

Account Registration and Activation



1 Fill in registration form

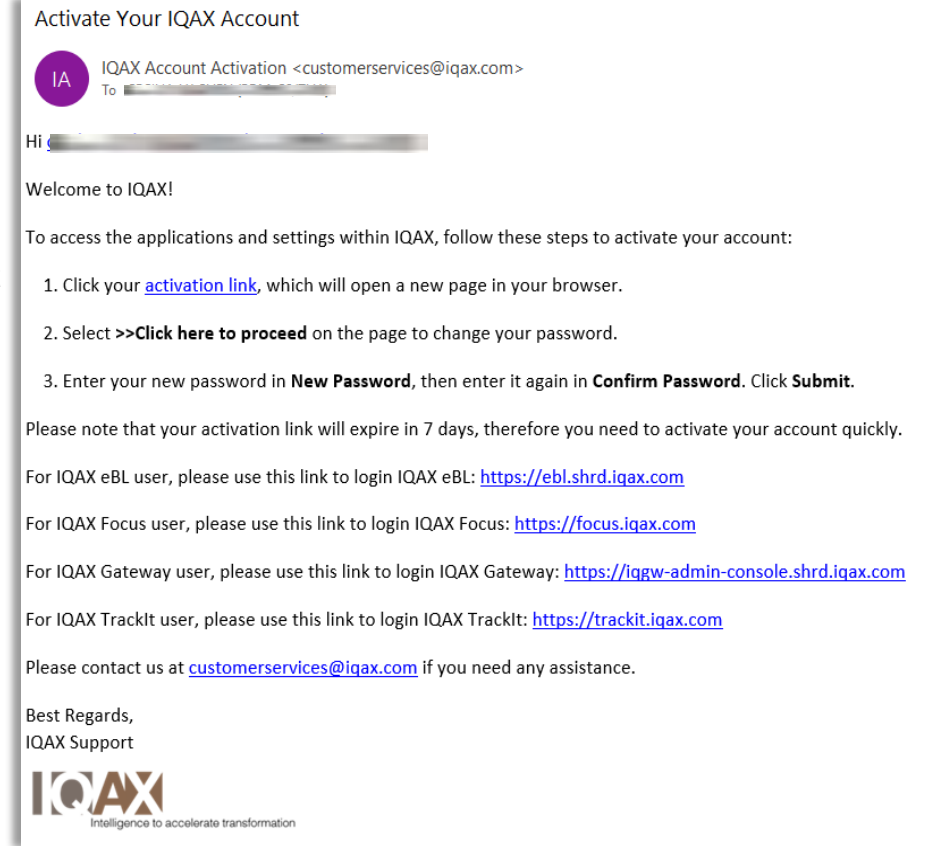
2 Receive activation email

You will receive an account activation email in your mailbox from IQAX after the account creation is completed

Simply click on “activation link” in the email to start the process.

3 Activate account & Set up Password

4 Access IQAX eBL platform



 **Tip** Please complete the activation within 7 days from the time of receipt.

Account Registration and Activation

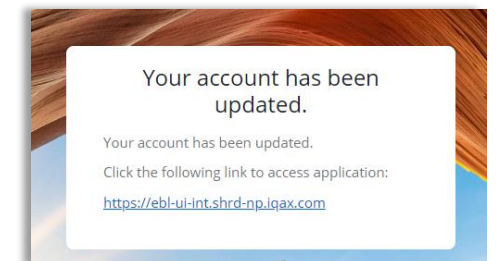
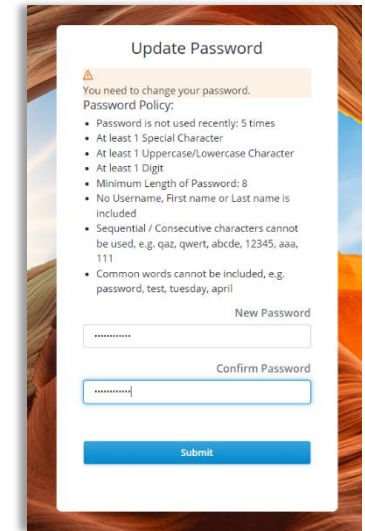
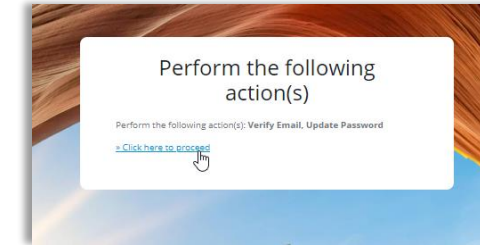
1 Fill in registration form

2 Receive activation email

3 Activate account & Set up Password

Step-by-step, you will be guided to activate the account and update your password, after which your access will be granted

4 Access IQAX eBL platform



Account Registration and Activation

1 Fill in registration form

2 Receive activation email

3 Activate account & Set up Password

4 Access IQAX eBL platform

You now have access to IQAX eBL!

The screenshot shows the IQAX eBL platform interface. At the top, there is a search bar (5) and navigation links (8). Below the search bar are filters for document status: ALL (1609), Pending for Actions (566), Under Monitoring (882), and Completed (161). A toolbar (6) contains actions like Transfer, Escrow, Authorise, Amend, and Convert to Paper. A table (7) lists eBLs with columns for eBL #, Bank Reference, eBL Type, eBL Status, Your Role, Time of Last Stat..., and Carrier. A detailed view of an eBL is shown below, featuring a 'BlockChain ID' field, a map (1) of the shipment route (Tokyo POR, Singapore POL, Singapore FND), and fields for 'eBL Current Title Holder' (2) and 'eBL Current Custodian' (2), both set to 'Dummy 1'. Two history sections are visible: 'SHIPMENT MILESTONE HISTORY' (3) and 'DOCUMENT EVENTS HISTORY' (4). The shipment milestones include 'Empty Pick up Yantian, China' (May 17, 2022), 'Laden Container Received Yantian, China' (May 19, 2022), 'Loaded at board at first PO Yantian, Yantian, China' (May 24, 2022), and 'Departed at first POL Yantian, Yantian, China' (May 25, 2022). The document events history shows 'Sep 15, 2023 02:30 PM' with the event 'LINE LTD. Issued eBL OOLU4112802090 to Dummy 1'.

Single pane of glass for BL particulars

1. **Core Shipment Information** for ease of reference
2. **Clear display of Current Custodian and Title holder**
3. **Shipment Milestone** informs decisions-making for document transfers
4. **Document Event** provides shared visibility

Clear, simple-to-use interfaces

5. **Intuitive organizations of eBL** based on document lifecycle stages
6. **Role-specific controls** minimize human errors
7. **Customizable display, filter, sort and remarks** tailor for wide range of user's preference
8. **Useful Resources:** Instructions, Manage your Network, setting and user

Tip Bookmark this link for easier access to updated user material [IQAX eBL User Centre](#)

PART 2

Access Useful Resources

—

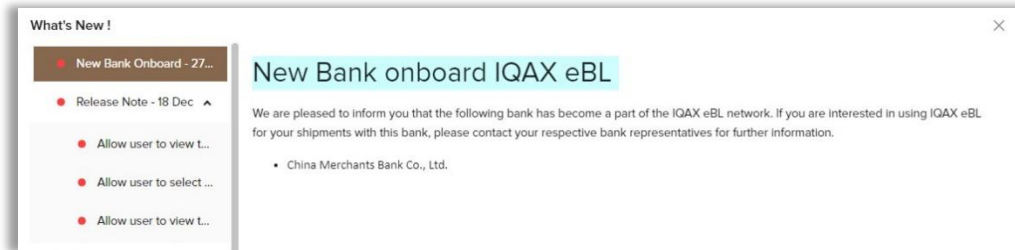
Access Useful Resources

1

What's New

What's New!

Stay informed of the latest product enhancement and network expansion

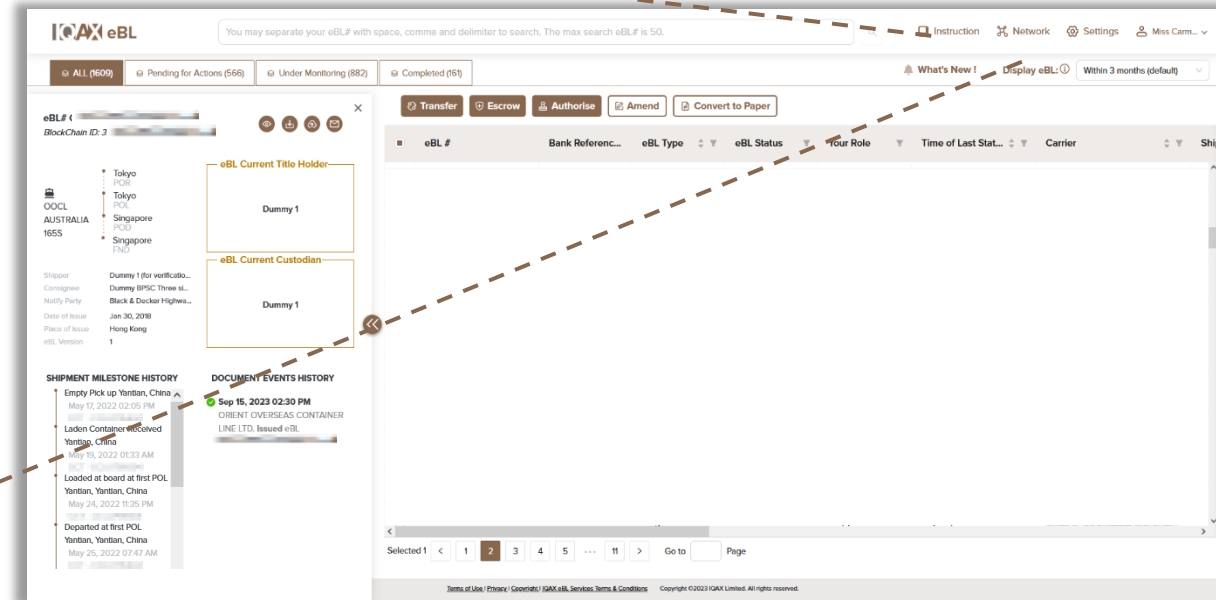
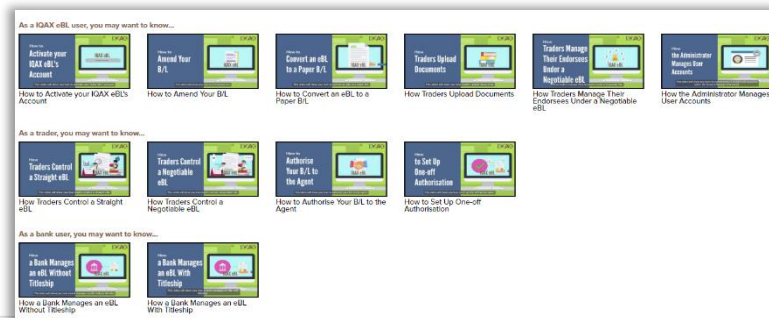


2

Instruction

Instruction

Learn step by step operation for wide range of business scenarios



PART 3

Counterparty Connection



Counterparty Connection

- 1 Look up counterparty by Business Name
- 2 Review if the desired carrier is already enabled for your counterparty
- 3 Issue invitation with just a few click
- 4 Counterparty receive invitation to register/ enable carrier

The screenshot shows the IQAX eBL interface for Counterparty Connection. A notification at the top states: "The selected counterparty has been added to the Search Results table. You can now check eBL circulation readiness with this counterparty under the selected carrier(s). If you have any questions or require further assistance, please reach out to customerservices@iqax.com." The interface includes a sidebar with navigation options: User Profile, Carrier Management, Authorisation Management, Surrender Rule Management, Notification Management, Account Management, Endorsee Management, and Counterparty Connection (highlighted). The main content area is titled "Counterparty Connection" and contains instructions: "To ensure seamless collaboration and smooth eBL transfers, IQAX eBL offers a Counterparty Onboarding Management feature. This tool empowers users to: • Check onboarding status of counterparties such as Shippers, Consignees, and Freight Forwarders • Send onboarding invitations directly through the platform via emails". Below this, it says: "With this feature, you can streamline the onboarding process, reduce delays, and... [Read Less](#)". There are buttons for "Check Onboarding Status" and "Send Invitation". A search bar labeled "Search Your Counterparty" is present. A table titled "Searched Results" shows the following data:

Company Name	Your Counterparty
Dummy 1	Seven Logistics Company

Carrier	Carrier Connection Status
COSCO SHIPPING LINES CO., LTD.	Ready for eBL
HAPAG-LLOYD AG	To be confirmed

The email screenshot shows an invitation from "Dummy 1 company" to register with IQAX eBL. The email content includes: "Dear Customer, I am writing on behalf of your partner Dummy 1, to extend an invitation to you and your company Dummy BPSC Three, to register with IQAX eBL for seamless collaboration on eBL transfers. IQAX eBL is a product offered by IQAX that focuses on digitizing secure bill of lading transfers using blockchain technology. It facilitates efficient eBL management for various trading parties and financial institutions in both containerized and non-containerized shipping. Currently, we offer eBL service for ORIENT OVERSEAS CONTAINER LINE LIMITED, COSCO SHIPPING LINES CO., LTD., COSCO SHIPPING SPECIALIZED CARRIERS CO., LTD., COSCO SHIPPING BULK CO., Ltd. And HAPAG-LLOYD AG. To get started, please utilize the following links: New Users: Register using this link [registration](#) Existing Users: Log in explore our services [login](#) Our dedicated customer service team is readily available to provide any assistance or support you may require at customerservices@iqax.com. We eagerly anticipate the opportunity to enhance the collaboration between your partner, Dummy 1 and your company through the IQAX eBL platform and contribute to the success of your business. Regards, IQAX eBL"

Tip Bringing trading partners onboard just got easier. With our new search and invitation tool, you can easily look your counterparty onboarding status and issue invitation with just a few clicks

PART 4

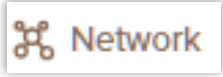
Carrier Management



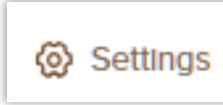
Carrier Management

1 To enable additional Carrier for your account

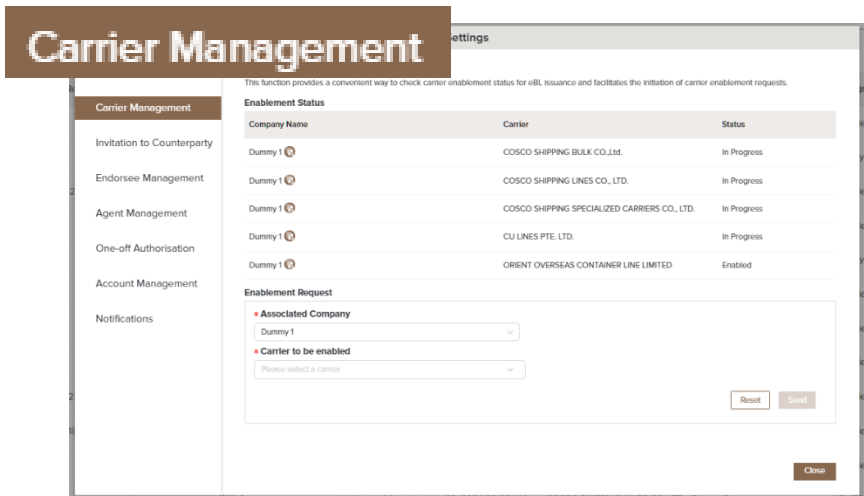
A You can start from “Network” at the top right corner, then “Carrier Management”



B Or you can access via “Setting” then “Carrier Management”



2 Follow the on-screen instruction to submit the request



Tip Upon registration, you can submit requests to multiple carrier in one go, further streamline the process

PART 5

Shipper Transfer eBL/ Consignee Surrender eBL



Shipper Transfer eBL/ Consignee Surrender eBL



01. Access eBL

Email notifications

Shipper and Consignee are notified via email, when an eBL is waiting for their operation

Login, Accept T&C

Log in via the email or via IQAX eBL login page

View and select eBL

Select the eBL that you wish to handle

02. Transfer/ Surrender

Confirm and Complete

Confirm and complete the Transfer/ Surrender

Transfer/ Surrender

Review eBL information and proceed with Transfer or Surrender

Shipper Transfer eBL/ Consignee Surrender eBL



1 Email notifications

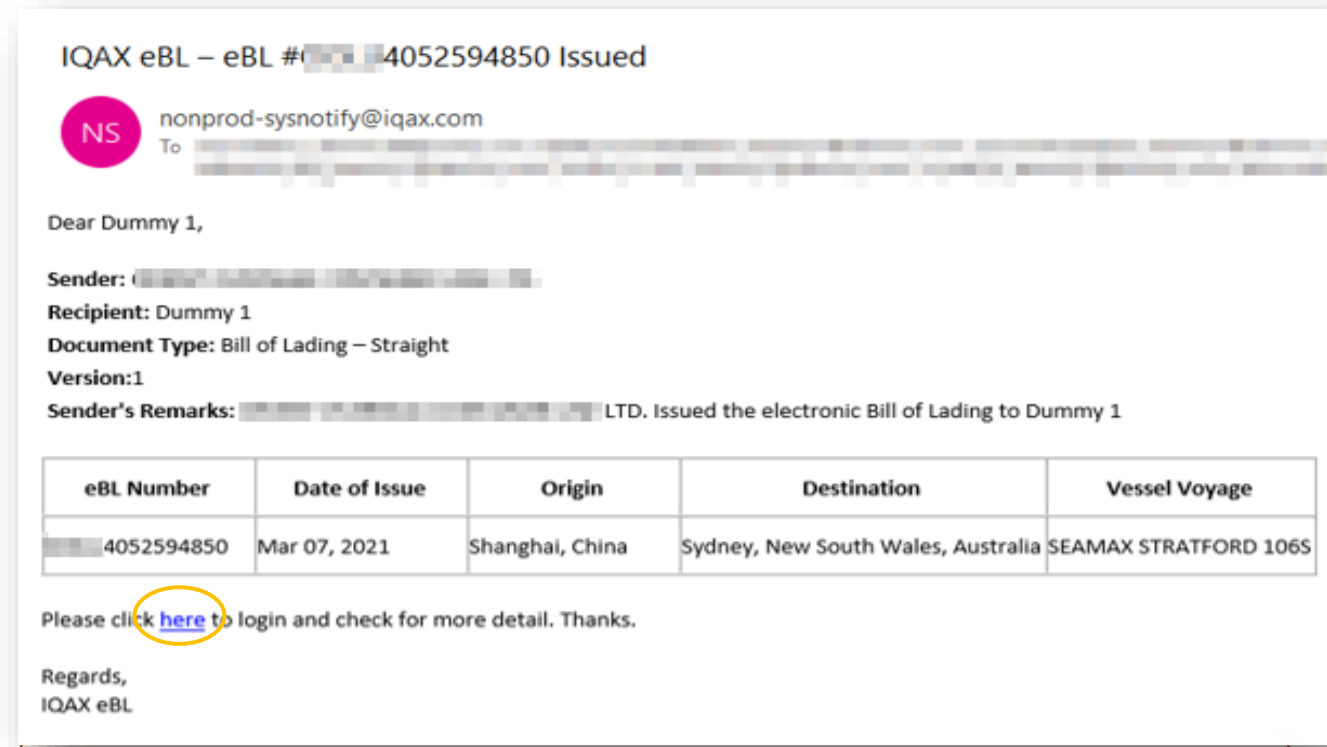
- When Shipper chooses to eBL release for final Original B/L
- An eBL will be issued to Shipper in IQAX eBL through system integration with Carrier System;
- An eBL issuance email notification (from IQAX eBL) shall be sent to both Shipper & Consignee.
- Click “here” to proceed

2 Login, Accept T&C

3 View and select eBL

4 Transfer/ Surrender

5 Confirm and Complete



Tip You may create multiple accounts for different entities or multiple users within the same entity.

Shipper Transfer eBL/ Consignee Surrender eBL



1 Email notifications

2 Login, Accept T&C

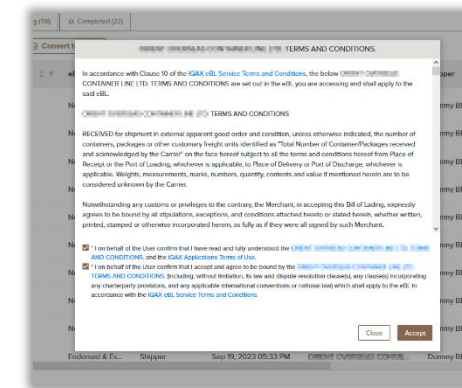
- After login, user is required to read and accept the IQAX eBL Service Terms and Conditions
- User is required to accept it before accessing eBL.




3 View and select eBL

4 Transfer/ Surrender

5 Confirm and Complete



 **Tip** (For first time login, User is asked to read and scroll to the bottom to enable Accept button.)

Shipper Transfer eBL/ Consignee Surrender eBL



1 Email notifications

2 Login, Accept T&C

3 View and select eBL
eBL can be selected via

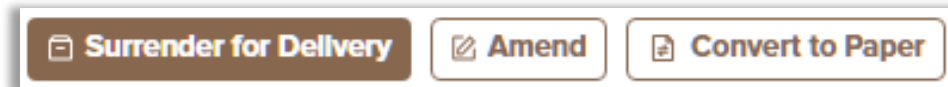
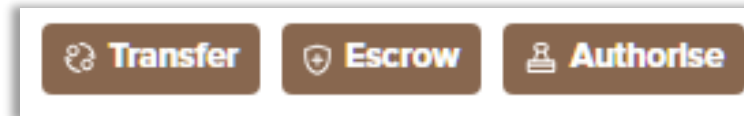
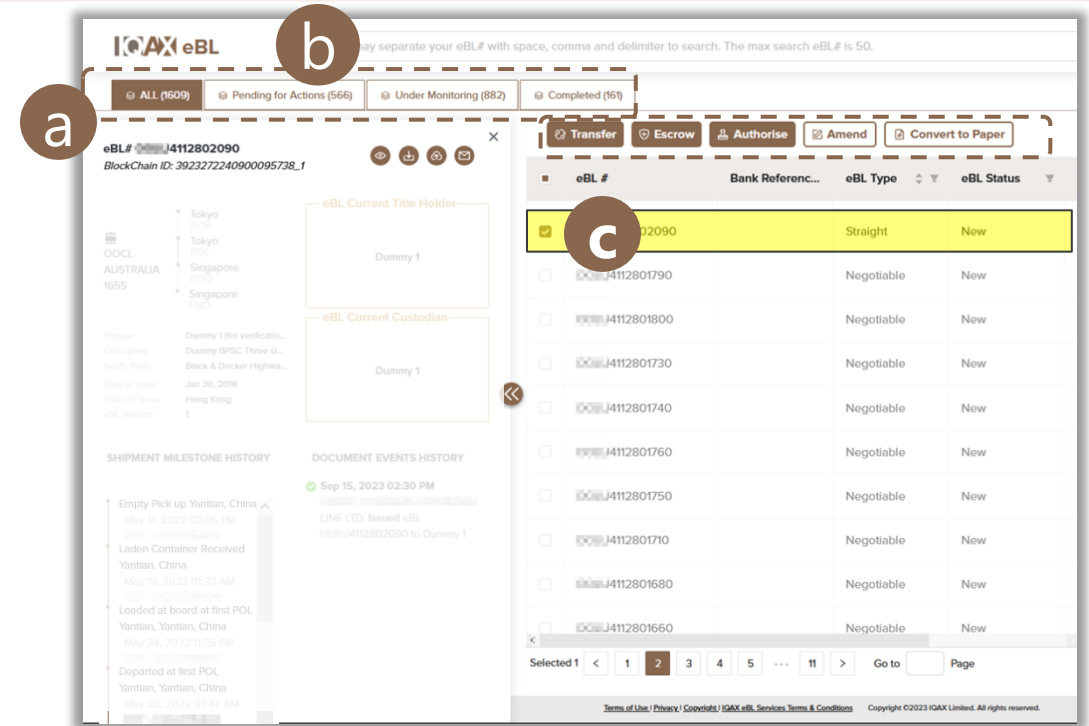
- a) Organization Tabs (All/ Pending for Action/ Monitoring/ Completed)
- b) Search Bar, up to 50 eBL can be searched in one go
- c) Filter via the main dashboard

4 Transfer/ Surrender

Depends on your role in the eBL, different sets of actions are available,

(Refer to appendix for a details of each available actions)

5 Confirm and Complete



Tip (Refer to appendix for a details of each available actions)

Shipper Transfer eBL/ Consignee Surrender eBL



1 Email notifications

2 Login, Accept T&C

3 View and select eBL

4 Transfer/ Surrender

5 Confirm and Complete

Select “Transfer” as a Shipper/ Select “Surrender” as a Consignee leads you to action confirmation page.

Consignee/ Carrier information are pre-populated to simplify operation

Title Holder, Custodian and the Document Event History will be updated upon successful Transfer/ Surrender



Tip For Consignee submitting Surrender requests, depending on the carrier, a Remark function might be available to submit to carrier

PART 7

Authorisation Management



Authorisation Management

Authorisation Management:

Simplifies the authorisation process, user can add agent and further set up one-off authorisation at one steps, making it more efficient and user-friendly.

Shipper and Consignee can find the 'Authorise' button enabled when they select the eBL. The authorization can be done **manually** or **by configuration**.

Agent Management: Before manual authorization, users need to set up the agent by adding them to the counterparty list.

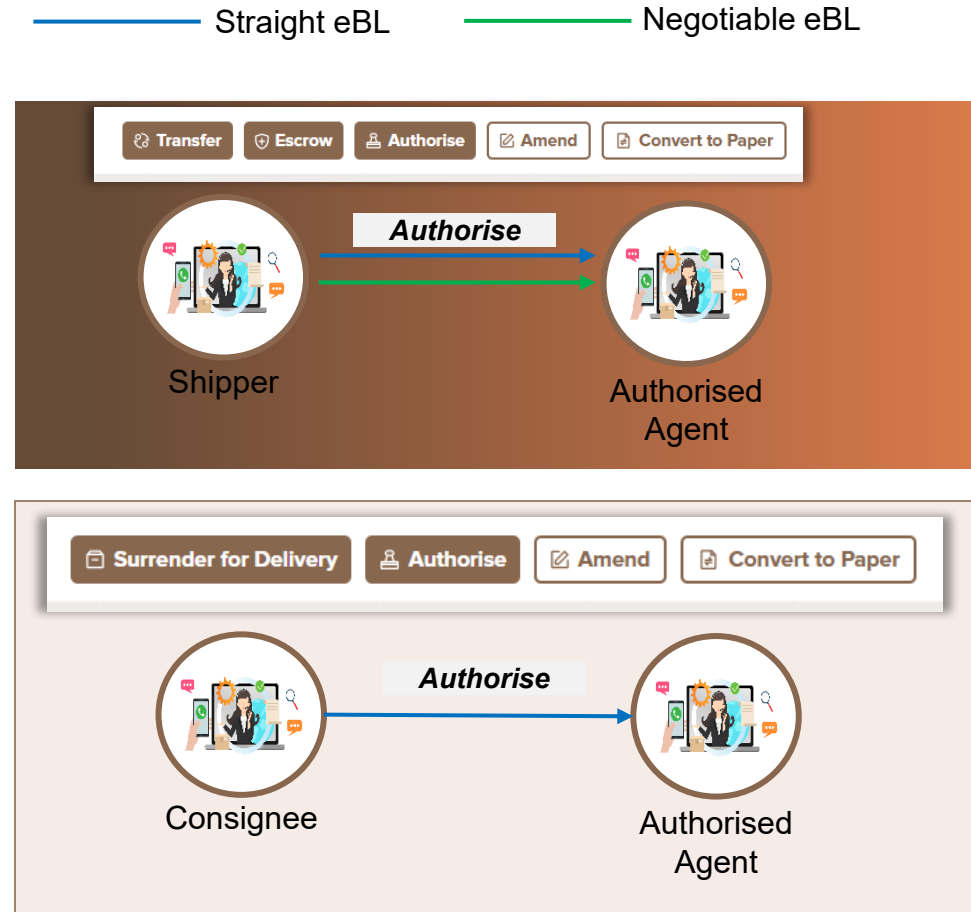
One-off Authorisation: If users have a long-term authorization relationship with agents, they can set up One-off Authorisation for rule based authorization.

Increased Efficiency

More BL can be transferred digitally on the eBL platform, reducing the need for paper transfers and minimizing the risk of errors or delays associated with physical documents.

Real-Time Tracking

Both trading parties and agents can track the status of the eBL in real-time on the platform, enabling better management of documentation transfer.



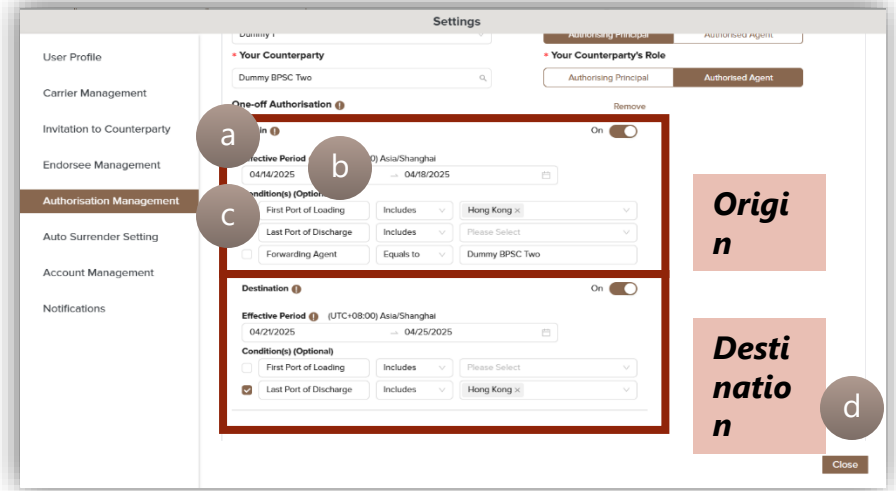
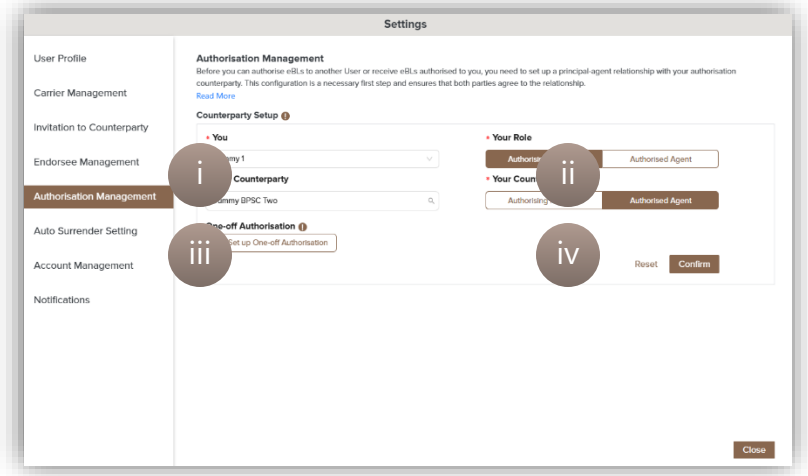
Authorisation Management

- 1 **Initiate the request**
 1. Go to “Setting, then “Authorisation Management”
 2. Add Counterparty
 - i. Select Your entity,
 - ii. Role,
 - iii. Effective period and
 - iv. Conditions
 3. **For Manual Auauthorsaiton**

Counterparty is now a valid option when select “Authroise” after select the eBL from the main dashboard
 4. **For One Off Authorisation**
 - a. Enable Origin or Destination.
 - b. Input the effective period.
 - c. Optionally, you can set up specific conditions.
 - d. Click the Confirm’ button.
 5. The Initiating user will then find there are 2 pending requests under One-off Authorisation one for Origin and one for Destination.
 6. An email notification will be sent to the Approving user.

- 2 **Accept the request**

- 3 **Rule Based Authorisation**



Authorisation Management



1 Initiate the request

2 Accept the request

The counterparty can click on the Accept or Reject button to **approve** or **reject** the request, respectively.

3 Rule Based Authorisation

After being accepted by the counterparty, the record will be updated to **Effective**.

An email notification will be sent to the initiating user.
eBL that matches the criteria will be authorised

Settings

User Profile

Carrier Management

Invitation to Counterparty

Endorsee Management

Authorisation Management

Account Management

Notifications

Authorisation Management

Before you can authorise eBLs to another User or receive eBLs authorised to you, you need to set up a principal-agent relationship with your authorisation counterparty. This configuration is a necessary first step and ensures that both parties agree to the relationship.
[Read More](#)

Authorising Principal	Authorised Agent	One-off Authorisation	
123 Group Co.,	Dummy BPSC Two	2 Pending	<input type="button" value="Set up One-off Authorisation"/>

Status	Effective Period	Origin/ Destination	Conditions	
Pending	03/03/2023 - 03/04/2023	Origin	First Port of Loading: Hong Kong	<input type="button" value="Accept"/> <input type="button" value="Reject"/>
Pending	03/03/2023 - 03/04/2023	Destination	Last Port of Discharge: Hong Kong	<input type="button" value="Accept"/> <input type="button" value="Reject"/>

PART 8

Counterparty Connection



Counterparty Connection

- 1 Access Counterparty Connection**
Go to “Setting”, then “Counterparty Connection”
- 2 Look up Counterparty onboarding Status**
- 3 Issue invitation if the Counterparty is not yet onboarded/ onboarded with the specified carrier**
- 4 The Counterparty will receive invitation email, to proceed with registration**

PART 9

Enhancing eBL Transfer Process



Enhancing eBL Transfer Process

- 1 Access Surrender Rule Management**
Go to “Setting” and “Surrender Rule Management”
- 2 Set up Surrender Rule**
Setup condition such as carrier, POL/POD, Shipper etc
- 3 Apply Rule**
Rule could be toggled ON/OFF

Increased Surrender Efficiency

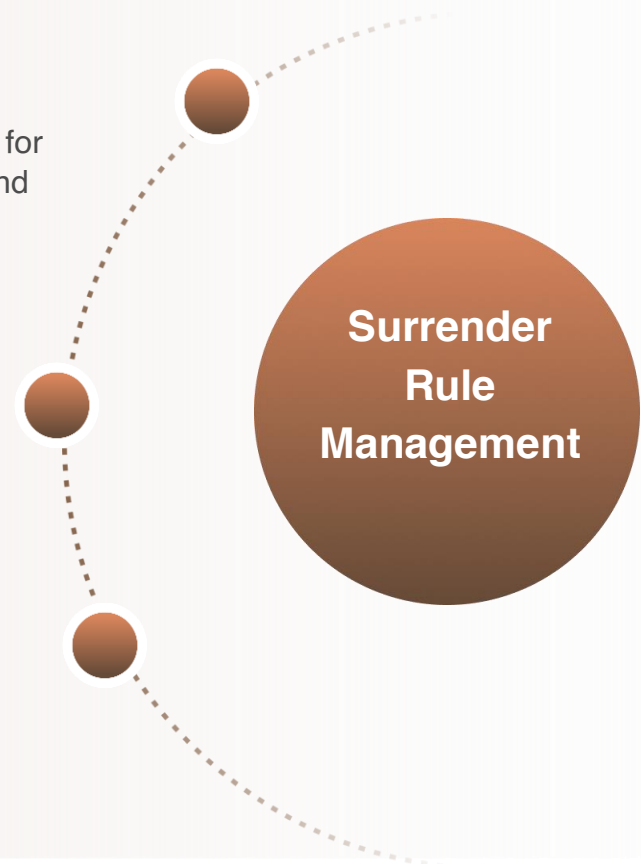
Speeds up the surrender request to the carrier for delivering goods by eliminating manual login and surrender steps.

Reduce Manual Intervention

Minimizes human errors, especially for high-volume shipments.

Enhanced Operation Handling

Ideal for major customers handling substantial volumes of shipments, enhancing operational efficiency.



Tip Consignees can establish customized rules for automated eBL surrender. This functionality is designed to streamline the surrender process, eliminating the necessity for customers to manually access IQAX eBL for each individual surrender request.

Enhancing eBL Transfer Process



Instruction Network Settings

1

Access Surrender Rule Management

- Click Settings.
- Navigate to the Surrender Rule Management section.
- Click Add Surrender Rule

2

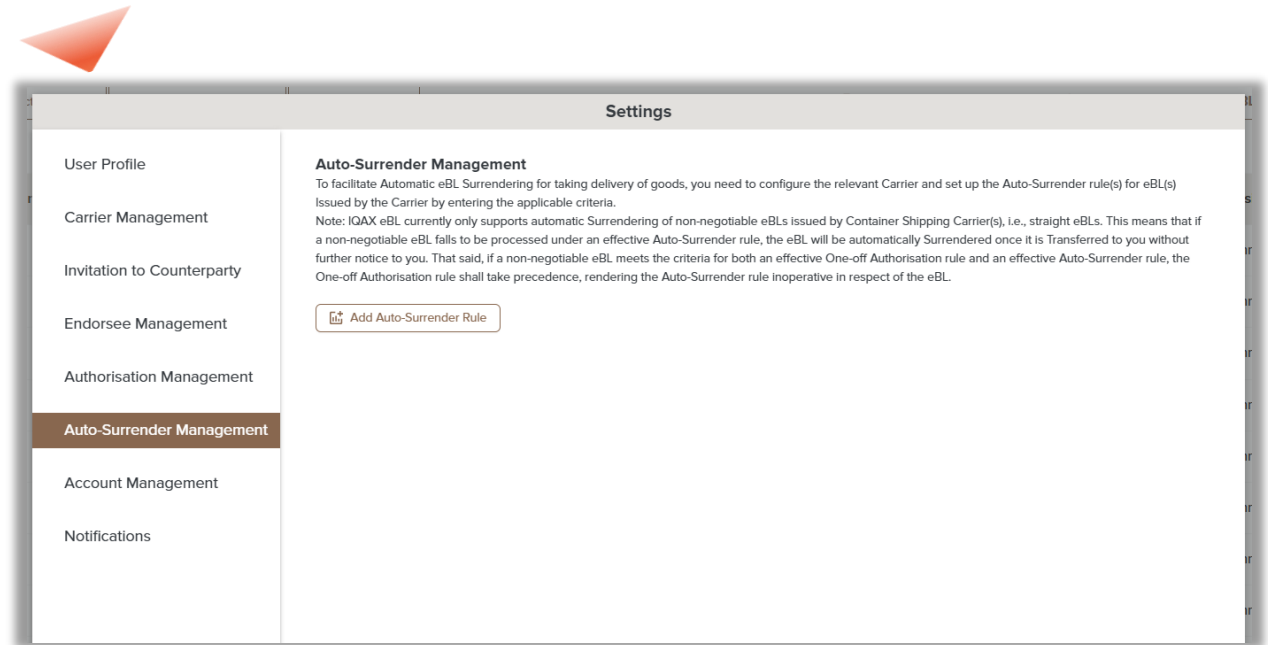
Set up Surrender Rule

Setup condition such as carrier, POL/POD, Shipper etc

3

Apply Rule

Rule could be toggled ON/OFF



Enhancing eBL Transfer Process

1 Access Surrender Rule Management

2 Set up Surrender Rule

- i. Select your entity.
- ii. Select applicable Carrier.
- iii. Optionally, you can set up specific conditions.
- iv. Click **Apply** button.

3 Apply Rule

Rule could be toggled ON/OFF

Settings

User Profile
Carrier Management
Invitation to Counterparty
Endorsee Management
Authorisation Management
Auto-Surrender Management
Account Management
Notifications

Auto-Surrender Management
To facilitate Automatic eBL Surrendering for taking delivery of goods, you need to configure the relevant Carrier and set up the Auto-Surrender rule(s) for eBL(s) Issued by the Carrier by entering the applicable criteria.
Note: IQAX eBL currently only supports automatic Surrendering of non-negotiable eBLs issued by Container Shipping Carrier(s), i.e., straight eBLs. This means that if a non-negotiable eBL falls to be processed under an effective Auto-Surrender rule, the eBL will be automatically Surrendered once it is Transferred to you without further notice to you. That said, if a non-negotiable eBL meets the criteria for both an effective One-off Authorisation rule and an effective Auto-Surrender rule, the One-off Authorisation rule shall take precedence, rendering the Auto-Surrender rule inoperative in respect of the eBL.

[Add Auto-Surrender Rule](#)

Consignee Party	Issuing Carrier	Last Modified by	Last Modified Date (UTC+08:00 Asia/Shanghai)	Status
Please Select	Please Select			

Criteria

- First Port of Loading Includes Please Select
- Last Port of Discharge Includes Please Select
- Origin Country Includes Please Select
- Destination Country Includes Please Select
- Shipper Equals To Please Input Entity ID

Disclaimer: The Auto-Surrender function operates solely based on the data entered in the relevant eBLs and the criteria set by the user. Please ensure accurate execution of Auto-Surrender, all criteria data must be correctly defined, and the eBL data must be complete and consistent. Errors, omissions or mismatches - whether in the criteria set or the eBL data - may cause Auto-Surrender to fail or trigger unintended actions.

[Reset](#) [Apply](#)

[Close](#)

Enhancing eBL Transfer Process



1 Access Surrender Rule Management

2 Set up Surrender Rule

3 Apply Rule

- A list of Surrender Rule(s) will be displayed together with the status.
- User can toggle ON/OFF the rule by clicking on the switch button.

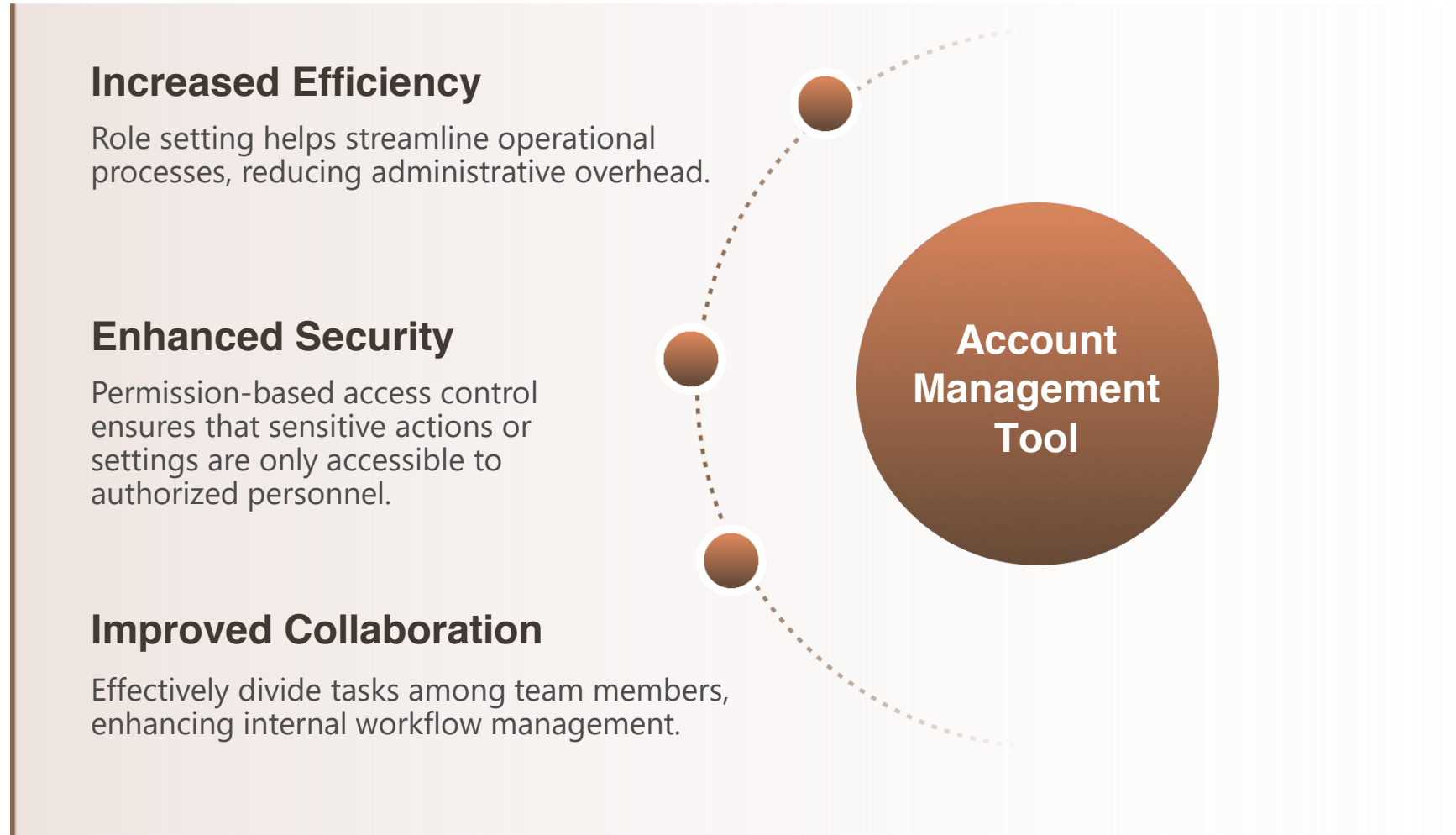
The screenshot displays the 'Settings' page for 'Auto-Surrender Management'. It includes a sidebar with navigation options: User Profile, Carrier Management, Invitation to Counterparty, Endorsee Management, Authorisation Management, **Auto-Surrender Management**, Account Management, and Notifications. The main content area contains a title 'Auto-Surrender Management', a descriptive paragraph, a note about eBL support, and an 'Add Auto-Surrender Rule' button. Below this is a table of active rules with columns for Consignee Party, Issuing Carrier, Last Modified by, Last Modified Date, and Status. A 'Criteria' section lists specific conditions for the rules.

Consignee Party	* Issuing Carrier	Last Modified by	Last Modified Date	Status
Dummy 1	HAPAG-LLOYD AG	jack.z.x.huang_dummy1...	03/20/2025 02:28	<input type="checkbox"/>
Dummy 1	COSCO SHIPPING LINES CO.,LTD., HAPAG-LLOYD AG	jack.z.x.huang_dummy1...	03/19/2025 01:20	<input type="checkbox"/>
Dummy 1	COSCO SHIPPING LINES CO., LTD., HAPAG-LLOYD AG	jack.z.x.huang_dummy1...	03/18/2025 10:30	<input type="checkbox"/>
Dummy 1	COSCO SHIPPING LINES CO.,LTD.	jack.z.x.huang_dummy1...	03/18/2025 07:10	<input type="checkbox"/>

Criteria
First Port of Lading Includes: Adelaide, Brisbane, Fremantle, Melbourne, Sydney, Bahrain
Last Port of Discharge Includes: Bahrain
Destination Country Includes: Bahrain
Shipper Equals to: Dummy BPSC Three

PART 10

Optimizing Internal Task Management



Account Management Tool

1

Access Account Management under Setting

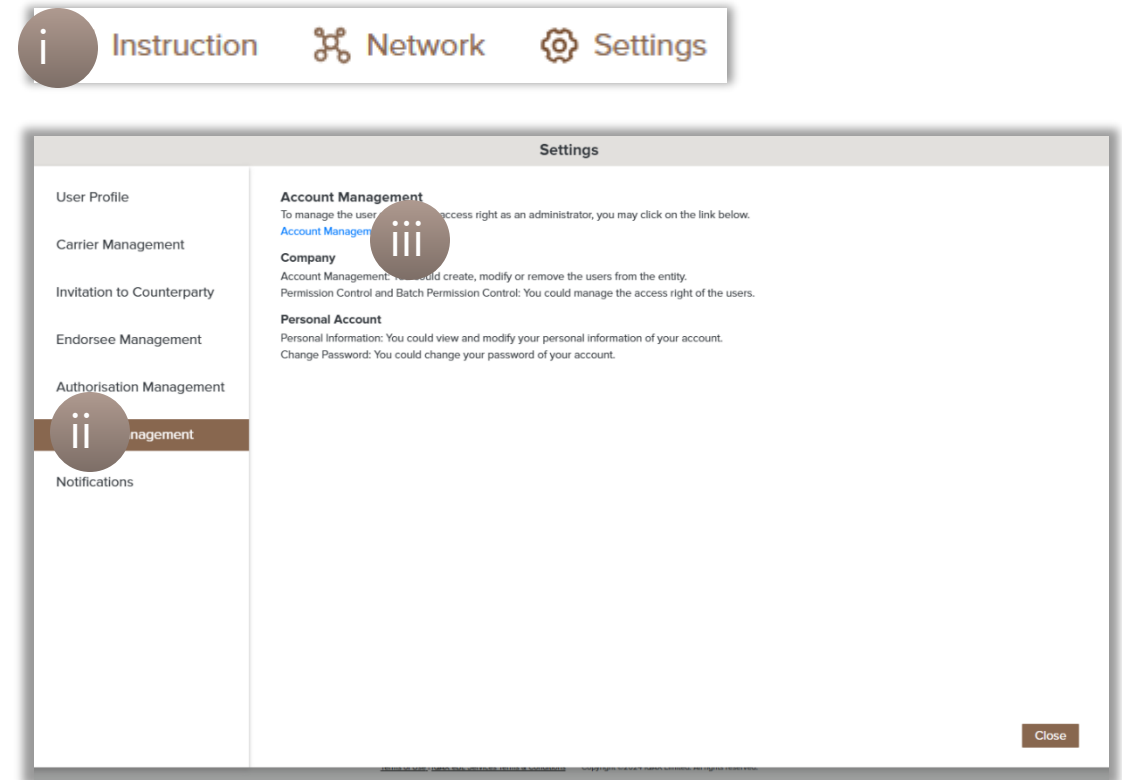
- i. Click “Settings” from the top right of the screen
- ii. Navigate to the ”Account Management” section.
- iii. Click on the hyperlink for “Account Management”.

2

Create/ Manage Users

3

Assign Permissions to Users



Account Management Tool



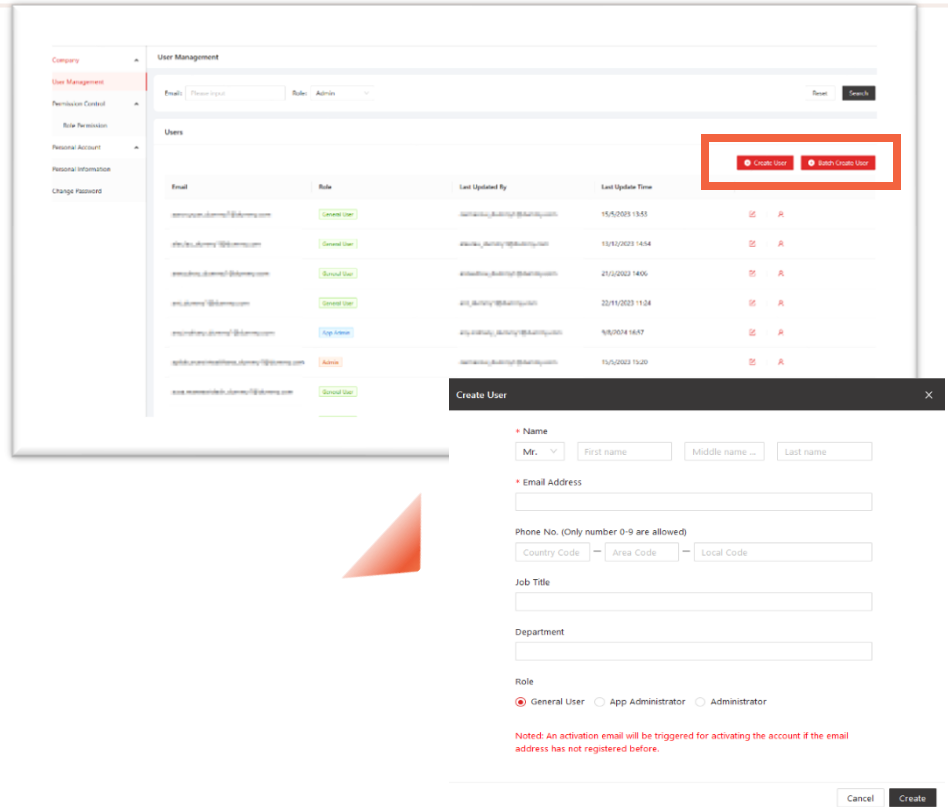
1 Access Account Management under Setting

2 Create/ Manage Users

- User Management
 - Create, edit and remove user under the entity
 - Fill in the user information and assign the Role

Role	Create User	Edit User	Remove User	Scope
Admin	✓	✓	✓	With other IQAX applications
App Admin	✓	✓	✓	eBL application
General User	X	X	X	

3 Assign Permissions to Users



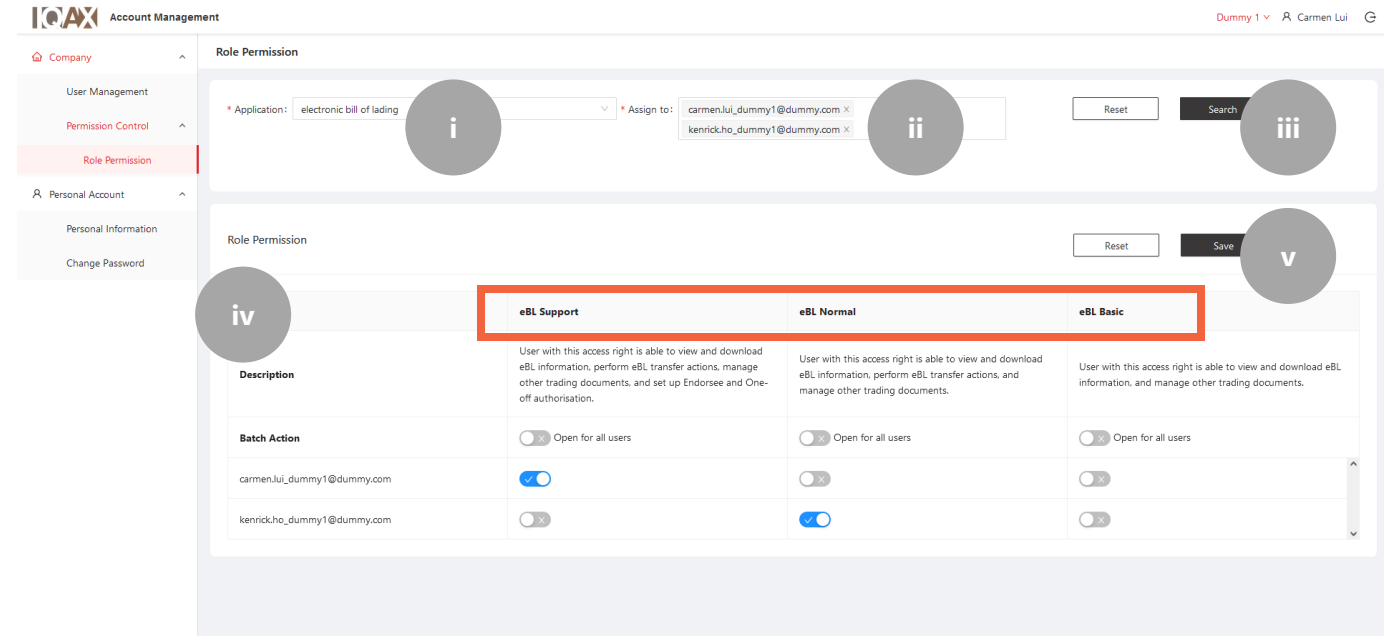
Tip You can also create users in batch, a sample csv file will guide you through the process, Other user management setting includes
Permission Control – Role Permission : Manage the access of users in specific application
Personal Information: View and update the personal information.
Change Password: Change password of this account.

1 Access Account Management under Setting

2 Create/ Manage Users

3 Assign Permissions to Users

- i. Select the Application.
- ii. Select the user emails.
- iii. Click on Search button.
- iv. Select the permission.
- v. Click on Save button.



Role	View eBL	Transfer eBL	Manage Endorsee	Manage Authorisation
eBL Support	✓	✓	✓	✓
eBL Normal	✓	✓	X	X
eBL Basic	✓	X	X	X

PART 11

Blank Endorsement



What is Blank Endorsement?

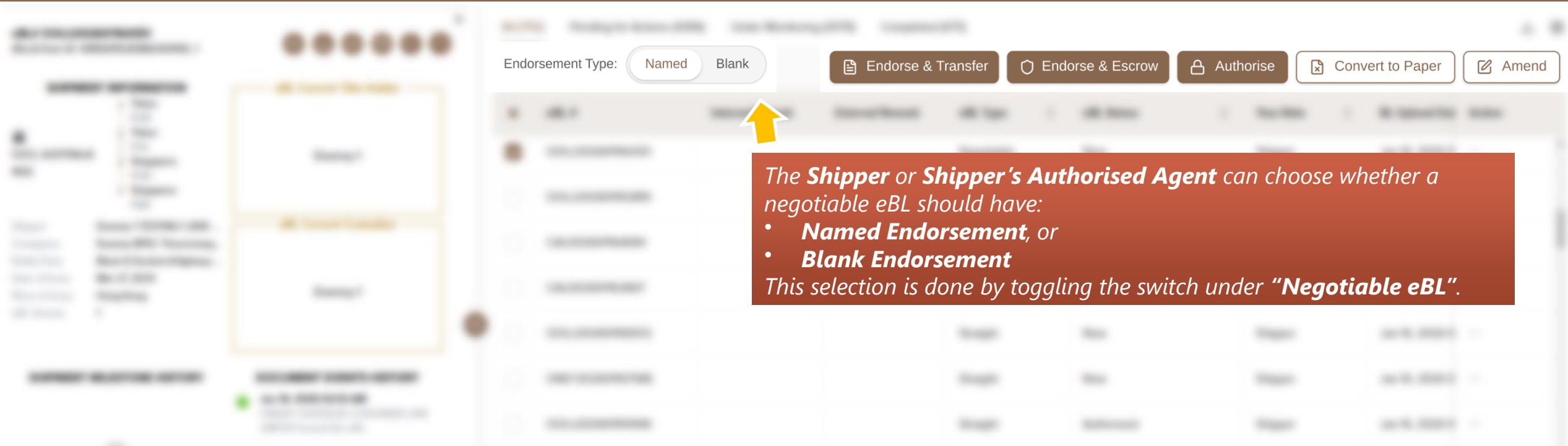
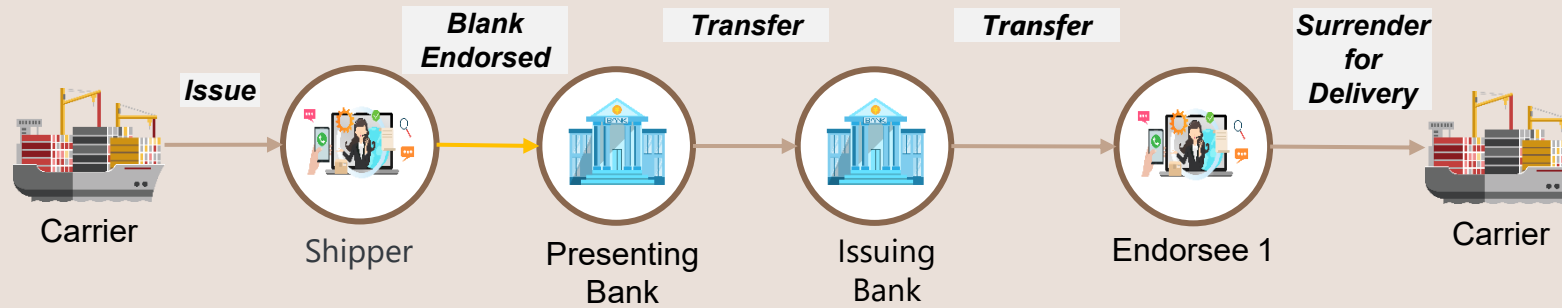


A **Blank Endorsement** occurs when the current holder of a Bill of Lading (BL) signs the document **without specifying an endorsee**.

- In a *paper* BL, this usually involves signing the back of the document without naming the next holder.
- In effect, the BL becomes a **bearer document**—meaning **whoever holds it is entitled to claim the goods**.

Item	Named Endorsement	Blank Endorsement
Endorsee specified	Yes	No
Legal effect	Rights go to the named party	Rights go to holder (bearer)
Who can claim the cargo	Only the named endorsee	Anyone holding the BL (the bearer)
Common in LC	Less common	Very common
Flexibility	Lower	Higher

Blank Endorsement



The **Shipper** or **Shipper's Authorised Agent** can choose whether a negotiable eBL should have:

- **Named Endorsement**, or
- **Blank Endorsement**

This selection is done by toggling the switch under "**Negotiable eBL**".

Blank Endorsement

Blank Endorse & Transfer

You are performing a Blank Endorsement and Transfer of the selected eBL. Upon completion, entitlement in relation to the eBL will be transferable by delivery of Custody. This means that the Designated Entity, although not named by you as Endorsee, will become the Custodian of the eBL with entitlement based on Custody following your Blank Endorsement and Transfer. If you intend to name a specific Endorsee, please cancel this process and switch the Endorsement toggle to Named Endorsement.

Transfer eBL Interop20261103 to

Please input Name of Designated Company

Address

Phone No

ID Please input Entity ID

Click here or drag file here to Upload Support Document(s) to be shared with the Transferee

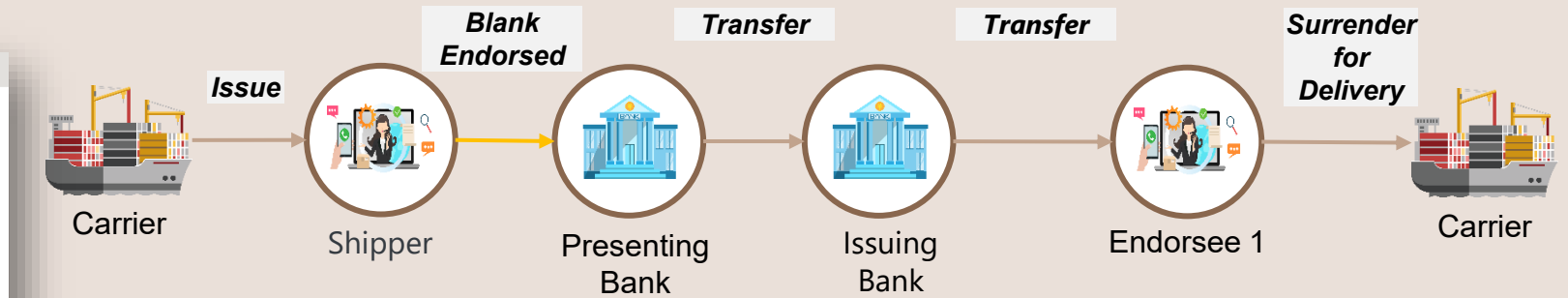
Remark (optional)

Please input any remarks if needed

0 / 200

In accordance with [IQAX eBL Service T&C](#), the Blank Endorse & Transfer will take effect immediately and cannot be revoked. Your acceptance of and agreement to be bound by the [DUMMY CARRIER TERMS AND CONDITIONS](#) that apply to the eBL will remain effective despite the Blank Endorse & Transfer.

Cancel Confirm



Endorsement Type:

Named

Blank

Transfer

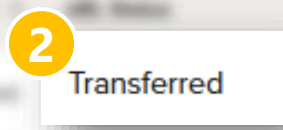
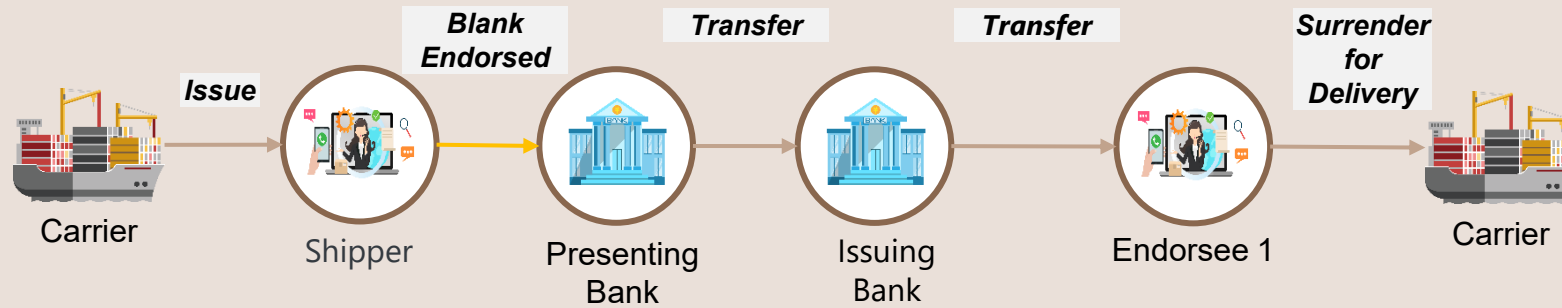
Convert to Paper

Amend

When **Blank Endorsement** is selected: Additional action buttons become available. The user can click **“Transfer”** to choose the **designated party** who will become the new bearer custodian.

Note: Before confirming the action, the user can still switch back to Named Endorsement.

Blank Endorsement



Once the eBL is blank-endorsed, system will have below update

1. **Current Title Holder & Current Custodian** will be updated to designated party
2. **eBL Status** will be updated to Transferred

IQAX

Appendix



Definition of the Action Buttons



#	Action	Definition	Shipper	Authorised Agent	Consignee	Endorser/Endorsee	Bank
1	Amend	An amendment request made by its then Dual Function User* to the Carrier and the eBL will be surrendered to the Carrier. .	Y	Y	Y	Y	N
2	Authorise	Authorise an eBL to its Authorised Agent. The Authorised Agent will be able to take all actions available to the Shipper in respect of the eBL save for "Authorise".	Y	N	N	N	N
3	Convert to Paper	A request made by its then Dual Function User* to surrender the eBL to its Carrier for the issuing of a paper bill of lading.	Y	Y	Y	Y	N
4	Endorse & Escrow	Endorse the constructive possession of the goods described under an eBL and simultaneously transfer the Custody of an eBL to another User acting as a Bank. **Enabled for Negotiable BL only.	Y	Y	Y	Y	N
5	Endorse & Transfer	Endorse the constructive possession of the goods described under an eBL and simultaneously transfer the custody of the eBL to Endorsee. **Enabled for Negotiable BL only.	Y	Y	N	Y	N
6	Escrow	Transfer the Custody of an eBL by the Shipper to another User acting as a Bank. **Enabled for Straight BL only.	Y	Y	N	N	N
7	Receive	In respect of an eBL that is Designated to a Bank, to Accept the Designation.	N	N	N	N	Y
8	Release	an eBL that is held in the Custody of a Bank, to Transfer the eBL to the Consignee or Endorsee	N	N	N	N	Y
9	Return	To Reject the Designation or after having Accepted the Designation, to Transfer the eBL back to the User who Designated the Bank and simultaneously reverse any Endorsement made concurrently with the said Designation	N	N	N	N	Y
10	Surrender for Delivery	A request made by its then Dual Function User* to surrender the eBL for delivery of the goods described thereunder.	N	N	Y	Y	N
11	Transfer	Transfer the Custody of the eBL to the named Consignee or a Bank. **Enabled for Straight BL only.	Y	Y	N	N	Y
12	Withdraw	Withdraw the Designation of a Bank as Custodian for Escrow and any current Endorsement any time before the Bank Accepts the Designation.	Y	Y	N	Y	N

*Dual Function User means the User who is simultaneously named as the "Current Title Holder" and the "Current Custodian" of an eBL